**Informed Consent Statement**

myUTK Contextual Inquiry Study

**INTRODUCTION**

This form has been given to you to inform you of a request to participate in a research study. The purposes of this study would be to analyze reactions, behavior, and responses to a task in order to improve myUTK from a User Experience perspective.

**INFORMATION ABOUT PARTICIPANTS' INVOLVEMENT IN THE STUDY**

1. Introduction to research study and check on continued involvement.
2. Recording the session and having the tester consent to said recording.
3. Display information of 1st scenario search task.
4. User conducts tasks to the best of their ability.
5. Short section of questions on the user's execution of tasks.
6. Display information of 2nd scenario search task.
7. User conducts tasks to the best of their ability.
8. Section of questions based on 2nd task and overall performance.
9. Conclusion/Wrap-up on overall testing session.

-Average Time of Testing Session: 20-30 Minutes

-In order to record this Contextual Inquiry session, researchers will be using zoom in order to review these sessions for their work. As such, you and your screen will be recorded during the session.

**RISKS**

-For this research session, there are no exceptional risks except for those encountered in everyday life.

**BENEFITS**

-This research session will assist in aiding myUTK in its improvement for students and faculty, as well as assisting a small body of students in improving their experience in user testing and in user experience design.

**CONFIDENTIALITY**

In this study, any and all information that you display during the research session will be kept confidential, and it will only be used by the students of group six and the instructor for research purposes.

**CONTACT INFORMATION**

If you have questions at any time about the study or the procedures, (or you experience adverse effects as a result of participating in this study,) you may contact the researcher, Makayla Lerner at [mlerner2@vols.utk.edu](mailto:mlerner2@vols.utk.edu) and (614) 301-8962.

**PARTICIPATION**

Your participation in this study is voluntary; you may decline to participate without penalty. If you decide to participate, you may withdraw from the study at any time without penalty and without loss of benefits to which you are otherwise entitled. If you withdraw from the study before data collection is completed your data will be requested for confidential use, but you can request to delete said data at any time.

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**CONSENT**

I have read the above information. I have received a copy of this form. I agree to participate in this study.

Participant's Name (printed) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Participant's Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_

I have read the above information and consent to having myself and my screen recorded during the session for research purposes.

Participant's Name (printed) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Participant's Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_